

**FedEx Custom Critical, Inc.**  
**Exclusive Use White Glove Services**

MC-141898 / US DOT-164025 / FF-3926-P

**Service Guide Tariff 424**

Mileage Commodity Rates Via All Surface Motor Routes Between Points in North America (Except Mexico) Applying on:

- Transport of commodities requiring temperature-controlled equipment, where the entire shipment moves exclusively and entirely via Carrier's White Glove Services division. Provides exclusive-use, door-to-door delivery, with full-range temperature control. Shipments are monitored 24/7 and cargo hold temperatures are recorded during transport with a data receipt available upon request.

This publication will not apply on shipments for which service is requested, required, and/or provided, in conjunction with or in whole or in part, by FedEx Custom Critical, Inc.'s Surface Expedite Exclusive Use service or any other services other than exclusive use expedited surface transportation provided solely, entirely, and exclusively via FedEx Custom Critical, Inc.'s Exclusive Use White Glove Services.

*Effective January 5, 2026*



The provisions published herein will, if effective, not result in an effect on the quality of the human environment.

Distance commodity rates shown herein may be used only when no commodity rates (other than distance commodity rates) are published to apply from and to the same points over the same route.

**All fees, sums and valuations based on U.S. currency.**

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## Item 10: Application of Rates and Operating Rights

Rates and provisions named in this publication, or as amended, are limited in their application on interstate, intrastate and/or foreign commerce to the extent of the operating authority of FedEx Custom Critical, Inc. All surface transportation provided is over irregular routes.

Shipments will be categorized in accordance with the Rate Category applicable for each shipment. Shipments requiring larger equipment than those associated with each Rate Category, due to dimensional characteristics of the cargo, will be rated utilizing the necessary Dimensional Category needed to accommodate the dimensional characteristics. Specifications for non temperature vehicles are as follows:

Rate Category	Weight Capacity	Vehicle Size	Dock High
B	Up to 2,500 lbs.	Typically a cargo van	No
C	Up to 5,000 lbs.	Typically a 12' or 14' straight truck	Yes
D	Up to 13,000 lbs.	Typically a 20' or 22' straight truck	Yes
E	More than 13,000 lbs.	Typically a tractor with a 48' or 53' trailer	Yes

*Due to the weights of extra equipment temperature-control trucks are required to carry, these vehicles may not be able to meet the weight capacities listed above.*

Note: When dock high equipment is requested or required, pricing for dock high equipment will apply even when shipment characteristics would have been satisfied by a smaller vehicle type.

## Item 20: Governing Publications / Programs

This publication is governed, except as otherwise provided herein, by the following described publications and by supplements thereto or successive issues thereof:

Title or Kind of Publication	Issuing Entity	Identity	For Special Provisions, See
Service Guide Tariff	FDCC	FDCC 101	.....
Mileage Guide	ALK Technologies	PC*MILER	.....

## Item 40: Application of this Publication

- a) Temperature-Controlled Equipment Without Recording Devices/ High Cube Electronics Trailers.
- b) The rate and provisions of this tariff will only apply when the specialized handling service offered by the White Glove Services Division of FedEx Custom Critical, Inc. is requested and/or furnished.

## Item 120: Pickup and Delivery Service

Rates published in this publication, include as to each shipment, one pickup at point of origin within the limits of the cities, towns or villages from, to or between which the rates apply and one delivery at point of destination within the limits of the cities, towns or villages from, to or between which the rates apply.

## Item 130: Standard "Care in Handling" Equipment

- a) Shipments transported in White Glove Services vehicles typically will have the following Standard "Care In Handling" Equipment:

Equipment	Rate Category B	Rate Category C	Rate Category D	Rate Category E
Pads	—	12 each	12 each	36 each
'E Trac' Straps	2 each	6 each	6 each	12 each
'E Trac' Lock Bars	2 each	6 each	6 each	12 each
2-Wheel Dolly	—	1 only	1 only	1 only
4-Wheel Dolly	—	1 only	1 only	1 only

- b) When additional equipment is requested or required, the charge for such equipment shall be the actual cost plus 30%. Items that must travel with the shipment will be subject to a minimum charge of one calendar week or calculated time for a round-trip run, whichever is greater.

**Item 300: Charges In Straight Or Mixed Shipments For: (Additionally subject to the provisions of Item 575 of Service Guide Tariff FDCC 101)**

- Temperature-Controlled Equipment Without Recording Devices/ High Cube Electronics Vehicles.

Subject to legal load limits, shipments will be rated in accordance with the Rate Category. Shipments requiring larger equipment than those associated with each Rate Category, due to dimensional characteristics of the cargo, will be rated in accordance with the necessary Dimensional Category. When dock high equipment is requested or required, pricing for dock provided, whichever is greater.

high equipment will apply even when shipment characteristics would have been satisfied by a non-dock high vehicle.

**Note 1:** If a certain weight capacity, dimensional capacity or equipment type is requested which is NOT available, FedEx Custom Critical will provide for weight capacity, dimensional capacity or equipment type of greater capacity with charges calculated and based upon those applicable for those requested, unless, upon arrival at the shipper location, it is determined that the requested weight capacity, dimensional capacity or equipment type was inadequate for the purposes of transporting the shipment, charges will be re-assessed based upon those applicable for the weight, dimensional characteristics or vehicle type.

Mileage	Rate	Rate	Rate	Rate
Miles Inclusive	Category B	Category C	Category D	Category E
Minimum Charge	\$1,060.00	\$ 1,220.00	\$1,220.00	\$1,755.00
0-299 Miles	\$ 5.32	\$ 6.26	\$ 6.26	\$ 8.22
300-499 Miles	\$ 5.05	\$ 5.97	\$ 5.97	\$ 7.58
500-799 Miles	\$ 4.74	\$ 5.63	\$ 5.63	\$ 7.01
800-1,499 Miles	\$ 4.50	\$ 5.37	\$ 5.37	\$ 6.46
1,500 Miles and over+	\$ 4.32	\$ 5.15	\$ 5.15	\$ 6.16

*Intra-Canadian shipments will be adjusted to Canadian currency when invoiced.*