What you can find on fedexfreight.com

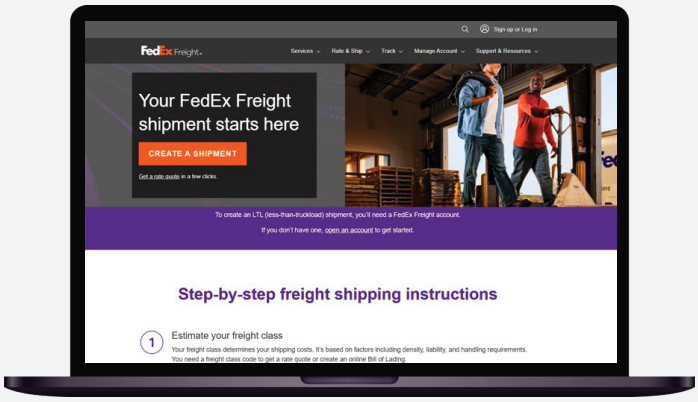
Our new website is designed to make shipping faster, simpler, and more convenient for you.

Log in / create an account

If you do not yet have a fedexfreight.com account, create one by filling out the request form.

Create shipments

Follow the step-by-step freight shipping instructions to prepare and book a shipment.



Check rates

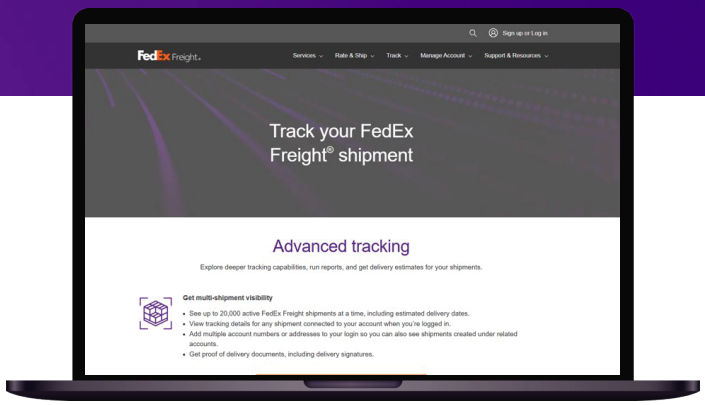
Get a rate quote, provide shipping details, and view delivery timing, service details, and final price.

Manage billing

Access your account summary dashboard, link accounts, manage payment settings and invoices.

Reporting online

Monitor freight activity with access to shipment details, tracking information, billing breakdowns, corrections, and customized reports across your accounts.

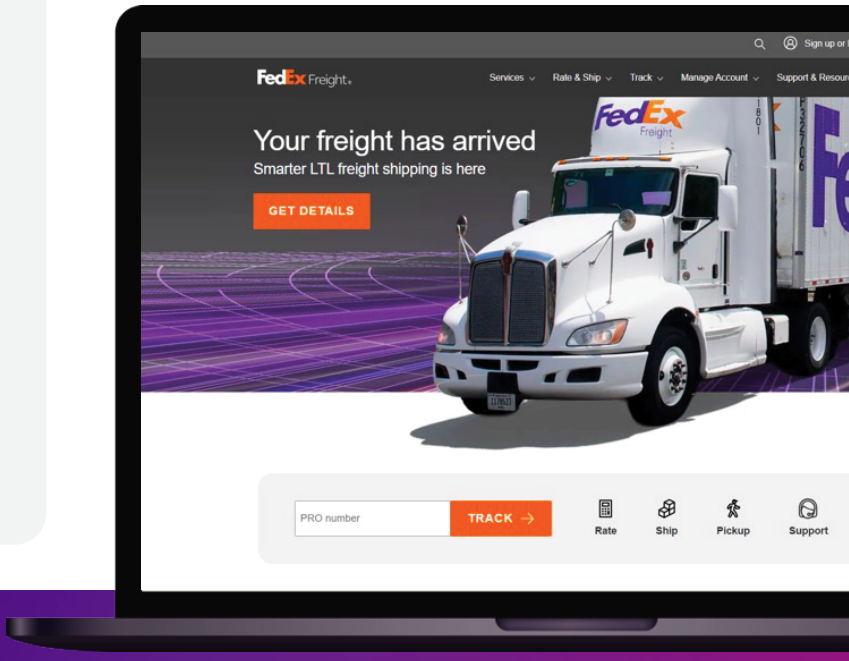


Schedule pickups

Choose a pickup scheduling method, manage LTL freight pickups, ensure your freight is packed correctly, and map out deliveries.

Track shipments

Monitor shipment status, review detailed shipment information, and set up notifications to stay informed about your shipments throughout the delivery lifecycle.



FedEx Freight® fedexfreight.com

FedEx Freight Support

Support Numbers

Customer support

For support with general shipping questions and cross-border needs:
1-866-FXF-4LTL
1-866-393-4585

For international shipment support:
1-866-FXF-INTL

Custom Critical

For support with time-sensitive, specialized, or truckload shipments:
1-800-762-3787

Describe your issue in a few words to be routed directly to the FedEx Freight Customer Service Team.

Technical support

For assistance with system-related issues, including logins, website functionality, billing portals, and shipping tools:
1-800-435-7949

Volume services

For questions related to large-volume LTL shipments:
1-888-465-5646

Follow the automated menu prompts to be routed to the appropriate support team.

Submit Tickets Online

Billing online

- Information on key tasks and how-to guidance for freight billing: Billing online | FedEx Freight
- Submit a ticket for issues related to billing: Support for FedEx Freight billing online

Invoice dispute

- Dispute a FedEx Freight charge or invoice with your Billing Online account
- Dispute a FedEx Freight charge or invoice without a Billing Online account
- See what billing issues you can dispute
- Find out what to expect once you submit your request

Cargo claim

- Information on key tasks and how-to guidance for freight cargo claims: File a cargo claim | FedEx Freight
- Submit a cargo claim online:
  - Via account: Login to your account and fill out the online form. After you submit the form, send supporting documents to file.freightclaim@fedexfreight.com
  - Via email form: Fill out the blank cargo claim form and email it along with any supporting documentation to file.freightclaim@fedexfreight.com

Self Help Resources

Find answers to frequently asked questions, step-by-step guides, and helpful resources.

Self-help resources | FedEx Freight